Cellar Trading Terms of Service

Ordering
All persons placing orders and accepting delivery of wine must be 21 years or older. Orders can be placed over our website, email, or by phone. All orders take place in the state or district of where it occurs, is subject to any sales tax of that location, and title is transferred to the client at that time and location. Cellar Trading cannot accept resale certificates for tax exempt status.

Payment
Cellar Trading offer several ways to pay. In addition to credit cards, we also accept Apple Pay and Venmo. For orders over $50,000, we will require a wire transfer that is initiated within 3 business days of the initial order. In the event your order exceeds $50,000, a Cellar Trading representative will reach out with payment instructions.

Shipping
Clients of UOVO Wine can transfer their purchases within the UOVO Wine network for a cost of $30 per piece. For those that do not use UOVO Wine or wish to take possession of their wines at a different location, Cellar Trading can arrange for a third-party carrier to deliver the wines to your desired location. Client will be responsible for the cost of shipping. All deliveries must be signed for, and accepted by, a person 21 years or older.

Return Policy
Cellar Trading has a strict no returns policy. Wine collectors understand flaws can occur with wines, and we simply have no way of safeguarding against many of them. We rigorously inspect all bottles that come from private collections and keep diligent records of provenance when we can. Our business model is built around providing pricing that is more reflective of the current auction market as opposed to the current retail market, providing significant savings with each purchase. Cellar Trading has made this decision based on the incredibly small number of occurrences of flawed wines and our pricing model that our clients will net out far greater in the long run.

Cancellation of Unfulfilled Orders
All canceled orders are subject to a 10% fee for credit card and administrative processing.